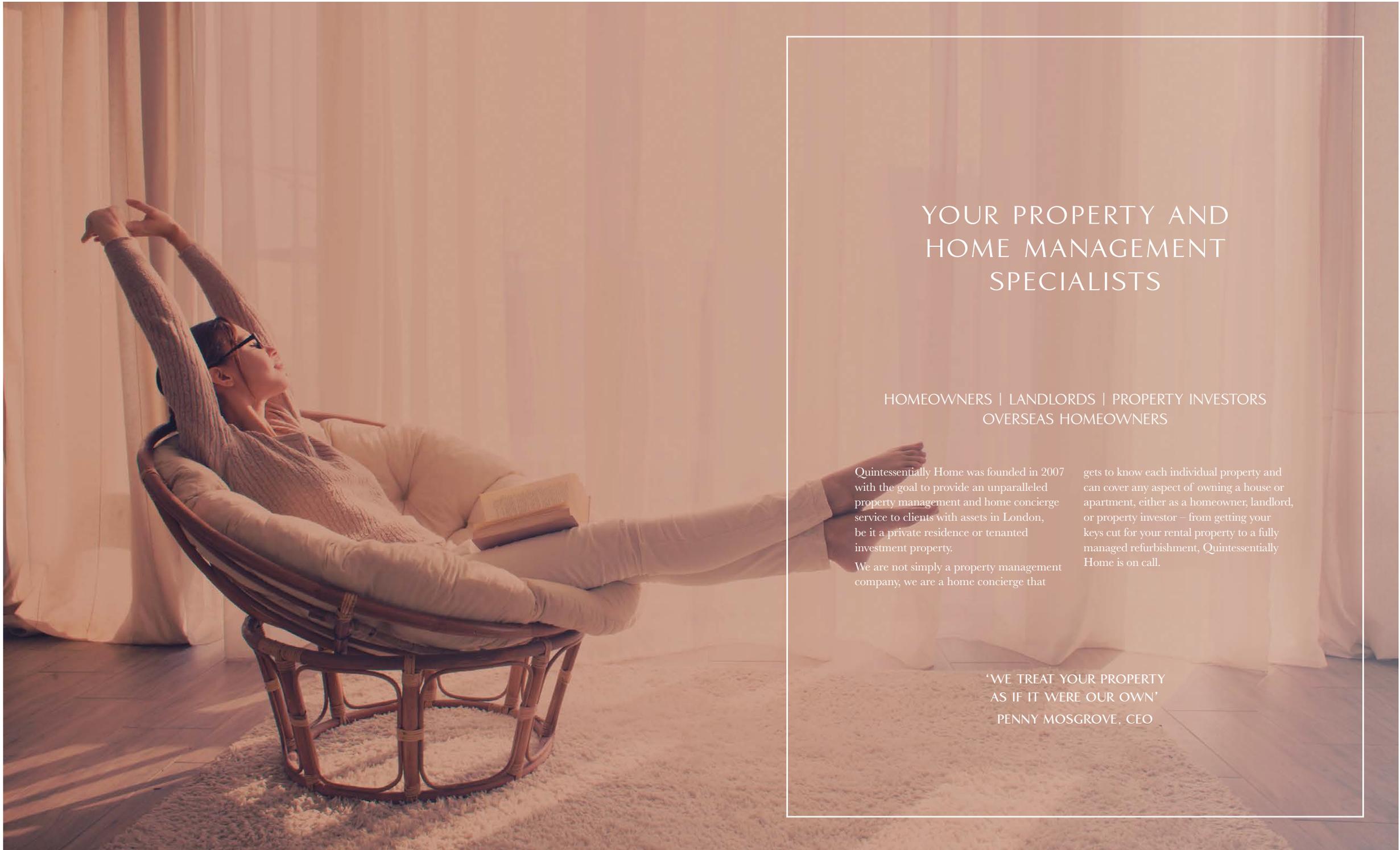


QUINTESSENTIALLY HOME

————— *Bringing a bespoke service to your door* —————

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YOUR PROPERTY AND HOME MANAGEMENT SPECIALISTS

HOMEOWNERS | LANDLORDS | PROPERTY INVESTORS
OVERSEAS HOMEOWNERS

Quintessentially Home was founded in 2007 with the goal to provide an unparalleled property management and home concierge service to clients with assets in London, be it a private residence or tenanted investment property.

We are not simply a property management company, we are a home concierge that

gets to know each individual property and can cover any aspect of owning a house or apartment, either as a homeowner, landlord, or property investor – from getting your keys cut for your rental property to a fully managed refurbishment, Quintessentially Home is on call.

‘WE TREAT YOUR PROPERTY
AS IF IT WERE OUR OWN’

PENNY MOSGROVE, CEO

PROPERTY MANAGEMENT

DEDICATED | TRUSTWORTHY | RELIABLE | EXPERIENCED

Our in-house team are here to ensure a smooth running of your tenanted property to give you peace of mind and a happy tenant.

OUR SERVICE

- Main point of contact for tenant
- Regular updates to landlord and tenant
- Rent collection
- Quarterly account updates
- Gas safety certificate
- Electrical condition report
- All maintenance issues dealt with prior to and during a tenancy

- Inventory reports organised at the start and end of tenancy
- Landlord float management
- Transfer of utility accounts
- Quarterly inspections
- Key holding
- Insurance claims overseen
- Block management liason
- Post management
- Competitive and reliable contractor database and much more...

‘OUR RESPONSIBILITY IS TO
CARE FOR YOU THE LANDLORD,
AND THE TENANT’



CASE STUDY

We received an early morning call from one of our tenants reporting that he had no hot water or heating. His call was frantic as he had an important function to attend that evening and did not want to have to use his gym facilities to shower.

Our first step was to call our gas safe contractor asking him for urgent assistance. We then informed the tenant that a boiler engineer had been instructed and that we would contact him again as soon as

there was an update. Once on site and the problem diagnosed, the landlord was contacted to inform him of the cost of the repair and obtain his authorisation to continue.

Due to the longstanding relationship we have with our contractor, we were confident the problem would be resolved – and quickly. Within four hours, the boiler was repaired and we had a happy tenant, a happy landlord and a long sigh of relief.

‘THE MANAGEMENT SKILLS AND CAN-DO ATTITUDE OF THE QUINTESSENTIALLY HOME TEAM REALLY SETS THEM APART. FROM LIASING WITH MY FRANTIC TENANT TO ENSURING THAT THE BOILER WAS REPAIRED.’

PRIVATE BANKER



CASE STUDY

Quintessentially Estates helped a young family relocating from France to buy a home in London and they wanted some assistance in setting up the home and refurbishment works. We assisted the clients with setting up all their utility bills, insurance of the new premises and recommending architects/designers to make it their own. We oversaw all of the works at the property and even helped with the removals and a deep clean of the property before they moved in.

‘SETTING UP OUR HOME IN LONDON WAS GOING TO BE A NIGHTMARE WITH ALL THE REMOVALS, UTILITIES, COUNCIL TAX AND SUCH THINGS... QUINTESSENTIALLY HOME CAME IN, ARRANGED EVERYTHING AND MADE THE TRANSITION THAT MUCH EASIER’

INSURANCE COMPANY OWNER

HOME MANAGEMENT

HOUSEHOLD PERSONAL ASSISTANCE

We are the luxury home PA. Personal help with all tasks within the home, from pet care and errand running to ensuring the boiler is on and the fridge stocked for your arrival.

MAINTENANCE

Instructing trusted contractors to respond to all maintenance requirements.

OWNER ABSENCE

Fulfilling all the necessary security, maintenance and administrative tasks to ensure our client's property is safe and fully prepared for their return.

GARDENING AND LANDSCAPE DESIGN

Gardening and landscape design services that range from simple window boxes and weekly maintenance to full landscape design with daily maintenance.

DESIGN AND REFURBISHMENT SERVICES

Refurbishment, redecoration and design of properties using expert project management experience and relationships with the quality designers, architects and suppliers in the business.

CLEANING & HOUSEKEEPING

Comprehensive housekeeping and cleaning services catering to your requirements, be it deep cleans, dry cleaning, ironing and washing, speciality shopping or car valeting.

For further information on our services, do get in touch and we will be happy to discuss your specific needs. Quintessentially Home is always here to help.

‘OUR RESPONSIBILITY IS TO CARE FOR YOUR OWN HOME OR SECOND HOME’



WHY USE US

QUINTESSENTIALLY HOME IS A DEDICATED TEAM THAT WILL ENSURE THE PRESERVATION, MAINTENANCE AND PROTECTION OF EACH CLIENT'S HOME.

- OVER 15 YEARS' EXPERIENCE IN PROPERTY AND HOME MANAGEMENT.
- USING TRUSTED AND RELIABLE SERVICE PROVIDERS AND CONTRACTORS.
- TRANSPARENCY AND LONG-LASTING RELATIONSHIPS ARE KEY.
- PROPERTY EMERGENCIES ARE DEALT WITH SWIFTLY AND EFFICIENTLY.
- EQUIPPED TO UNDERSTAND YOUR SPECIFIC NEEDS AND TAILOR OUR SERVICE TO YOU.
- EXTENSIVE QUINTESSENTIALLY GROUP NETWORK GIVES UNPARALLELED ACCESS TO INTERIOR DESIGNERS, EXCLUSIVE DÉCOR AND MORE THAN YOU CAN IMAGINE.



QUINTESSENTIALLY ESTATES

Quintessentially Estates is a global search and acquisition agency that acts on behalf of clients to purchase or rent properties in London and key destinations around the world. Led by CEO Penny Mosgrove, the expert team provides clients with professional, independent and specialist insight to assist them with their property requirements. With decades of experience and an extensive knowledge of the domestic and international markets, we are committed to going above and beyond for all of our clients.

Showcasing an elite selection of properties for sale and rent and serviced apartments around the world, Quintessentially Estates has an unrivalled network of luxury properties, many of which will not hit the open market.

You can sit back and relax, safe in the knowledge that we:

- put our clients at the heart of our business
- offer a local service supported by a global network
- don't have parameters on our service; just ask and we'll get it done
- save clients time; whether you're buying a new home or perfecting the one you have.

By working with us, you'll benefit from access to a broad range of sister services from the Quintessentially global network, including: Quintessentially Flowers, Quintessentially Covered, Quintessentially Education, Quintessentially Wine, Quintessentially Art, Quintessentially Driven.

'OVER 750 MILLION POUNDS'
WORTH OF PROPERTIES
PURCHASED TO DATE'

WITH
COMPLIMENTS

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—

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